

Privacy policy

to use the DJB portal

(incl. JudoPass licence & JudoPass app)

Status: 09/2024

It is very important to us that you feel secure when using the DJB Portal (see a full description of the DJB Portal below). That is why you will find all the information on the use of your personal data in this privacy policy.

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1. Who is responsible for your personal data and what does this privacy policy apply to?

The **Deutscher Judo-Bund e.V.**, with its registered office at Otto-Fleck-Schneise 12, 60528 Frankfurt, Germany, registered in the register of associations at the Frankfurt District Court VR 11144 ("**DJB**", "**we**", "**our**" or "**us**"), is responsible for the processing of your data in accordance with the EU General Data Protection Regulation (the "**GDPR**"). Should you have any questions about

processing of your personal data by us, you can contact our data protection team at the e-mail address:

[.djb@judobund.de](mailto:djb@judobund.de)

This Privacy Policy applies to the platform provided to you by us and described below, including the digital content activated by you (together "**DJB Portal**").

With the DJB Portal, we provide you with a platform with which you can access digital content from us or a third party (e.g. your national association or club) via your web browser or via our JudoPass app. This includes applying for and using your JudoPass licence, using the JudoPass app and accessing other digital content. The additional digital content will be continuously expanded. You can find out more about this via your web browser or the JudoPass app.

"DJB User Account" refers to the DJB User Account that you create when you register with us using your DokuMe User Account and which from then on enables you to use the DJB Portal and other digital content from us or from affiliated third parties (e.g. your national association or club) via the Platform.

What we do when you create and use the DJB User Account: When you register with us, we collect and store the data and information requested by us and provided by you in accordance with your order to create the DJB User Account. When you use your DJB user account, we provide the selected data and information to the partners you have selected in accordance with your order so that you, for example, log in or authenticate yourself with these partners and/or use their digital content.

"JudoPass Licence" refers to a digital licence that you need to participate in the association's activities (e.g. to register for belt examinations or to take part in competitions) in accordance with the statutes and regulations of the DJB. The JudoPass licence is an official document of the . It is essentially a digital version of a so-called judo pass. It serves Your authentication and identification in the context of association activities. In addition to certain identification and contact data, the JudoPass licence also contains other data such as your graduation and your club. This makes it clear to all third parties organised under the DJB (e.g. judges, organisers, other judoka) whether you are entitled to participate in the association's activities.

What we do when you apply for and use the JudoPass licence: If you apply for the digital JudoPass licence via your club and provide the required data, your club will transmit to us via your national association the corresponding data and information provided by you and required for the creation of the JudoPass licence. We collect and store the data and information requested by us and provided by you in accordance with your order to issue the JudoPass licence. At the same time, we always make this data and information available to your club and your national association. When you use the JudoPass licence, we provide the selected data and information to the partners you have selected in accordance with your order so that you can, for example, authenticate and identify yourself with these partners (e.g. at a competition or belt test) and/or use their digital content.

"JudoPass App" refers to an app that you can use to access digital content from us or a third party (e.g. your national association or club) on your smartphone, tablet or similar and/or to manage data and processes digitally. The range of functions of the apps may vary depending on the operating system. The functions are described in the respective app store, e.g. iTunes, Google Play, etc. The hardware and firmware requirements for operating the app on end devices are listed in the app store.

What we do when you use the JudoPass app: If you install the JudoPass app on your smartphone, tablet or similar, we do not initially process any data from you, because to use the basic functions of the JudoPass app (e.g. DJB newsfeed) you only need to install the JudoPass app on your smartphone, tablet or similar and this does not require a licence. DJB user account nor a JudoPass licence is required. If you log in with your DokuMe user account to use further digital content in the app (so-called Sign-in with DokuMe) after you have registered with us (see above under "DJB user account"), we will receive and store in your DJB user account in accordance with your order all data and information that you provide to us in the context of using the corresponding digital content, e.g. if you use the "belt" function and enter certain data and information in the JudoPass app, we will store and visualise the corresponding data and information. The same applies if you use such digital content that requires you to authenticate and identify yourself with your JudoPass licence, i.e. here too we receive and store in your DJB user account in accordance with your order all data and information that you provide to us in the context of using the corresponding digital content.

"Digital content" refers to various functions, applications and programmes that we make available to you for use. This can be an association, licence or project management tool, a community app, an online shop or a event and ticket system tool, which you can activate via individual subscriptions. When we refer to "digital content" here, we generally mean the digital content that we provide to you. Otherwise, we expressly point out that we are referring to the digital content of a partner.

What we do when you use digital content: When you activate a digital content, we may collect and store additional data and information that you provide to us in accordance with your request. In addition, the respective

digital content requires us to pass on data and information to third parties on your behalf or to receive and store data and information about you from third parties on your behalf. These third parties are usually partners, i.e. they are also customers of ours and use our digital content. The digital content may also include, for example, the enrichment of received data and information, the visualisation of consolidated information via an app or authentication services. Digital content will be displayed and described to you separately (e.g. in the respective user interface or the app you use) and executed in accordance with your order directly or otherwise in connection with your DJB user account. Additional data protection provisions may apply to all or parts of the digital content, which you can take note of in the corresponding part of the respective user interface or app.

"Third Party Services" are services provided by third parties (the **"Third Party Service Providers"**) that may be involved in connection with our Services (e.g. your financial institution, an app provider, your club or national association, a partner, etc.). These third-party service providers act under their own responsibility, exclusively on your behalf or with your consent and independently of us. We use the DJB Portal to help you communicate with such third-party service providers. For example, as part of the digital content, payment can be made by a financial institution, your data and information may be visualised and used by your club or national association, or data may be collected by a partner as part of an event. Additional terms and conditions and data protection provisions may apply to third-party services of these third-party service providers, which you can accept or take note of via our user interface.

2. What data protection rights do you have as a data ?

Under the GDPR, you have various rights with regard to control over your personal data. You can obtain information directly from us about how we process the data concerning you. You can find out about your rights below. If you would like to find out more or get in touch with us, the easiest way to do so is to send us an email to djb@judobund.de. If you would like to receive information about the personal data we have stored about you or have certain data deleted, you can send us a request by sending an e-mail to the same e-mail address djb@judobund.de. For all other questions, please use the contact details provided in section 12.

Your rights:

- **Right to erasure of personal data (so-called right to be forgotten).**

In some cases, you have the right to obtain from us the erasure of personal data concerning you. This means, for example, that you can ask us to delete personal data that we (i) no longer need to fulfil the purpose for which it was collected by us, or (ii) that we process on the basis of your consent and where you have withdrawn that consent. There are situations where we are not to erase your data, for example, if the data is still necessary for the purpose for which it was collected or if our interest in processing the data outweighs your interest in erasing the data or because we are subject to a legal obligation to retain it. You can find out more about our legal obligation to store data in sections 4 and 9 of the privacy policy. The legal provisions mentioned there prevent us from deleting certain data immediately. You also have the right to object to the use of your personal data for certain purposes, such as direct marketing; you can find out more about this in this list of your rights.

- **Right to information.**

You have the right to be informed by us about how we process your personal data. This is done through this privacy policy, through service-specific FAQs and by answering your questions.

- **Right to receive information about your personal data (so-called right to information of the data).**

You have the right to know whether we process personal data concerning you and to receive a copy ("data extract") of this data, the so-called right of access. The data extract will provide you with information about what personal data we hold about you and how we process it.

- **Right to information and to transfer your personal data to another recipient (so-called data portability).**

This right means that you can request a copy of the personal data concerning you that we hold in order to fulfil a contract concluded with you or that we process on the basis of your consent, in a machine-readable format. This will allow you to use the data elsewhere, for example for transfer to another controller/recipient.

- **Right to rectification.**

You have the right to request the rectification of inaccurate information concerning you or the completion of information concerning you that you consider to be inaccurate or incomplete.

- **Right to restriction processing.**

you believe that data incorrect, that our processing of the data unlawful or that we do not need the data for a specific purpose, you can request that we restrict the processing of such personal data. You also have the option to request that we stop processing your personal data while we review your request. If you object to our processing in accordance with your rights described below, you may also request that we restrict the processing of such personal data while we carry out our review.

- **Right to object to the processing of your personal data.**

You have the right to object to the processing of your personal data on the basis of our legitimate interest (Art. 6 (1) f) GDPR) with reference to your personal circumstances. In addition, you can also object to the use of your personal data for direct marketing purposes at any time.

If you inform us that you no longer wish to receive direct marketing information from us, we will stop marketing to you and will no longer you such material.

- **Right to object to an automated decision that significantly affects you.**

You have the right to object to an automated decision by us if the decision produces legal effects concerning you or significantly affects you in a similar way. Section 6 explains how we use automated decision-making.

- **Right to withdraw consent.**

As described in section 5 below, in cases where we process your personal data on the basis of your consent or explicit consent, you have the right to withdraw this consent at any time. If you withdraw your consent, we will stop processing your data for the relevant purposes.

- **Right to lodge a complaint.**

If you wish to complain about how we process your personal data, you have the right to lodge a complaint with the Hessian Commissioner for Data Protection and Freedom of Information, the Hessian supervisory authority responsible for the processing of personal data by us. You can contact the Hessian Commissioner for Data Protection and Freedom of Information via the following [link](#).

3. What kind of personal data do we collect?

In this section, we explain the different types of personal data that we collect or otherwise process. We do not always collect all of the data listed here as examples. The exact data we collect depends on the digital content you select in each individual case. In section 4, we describe the purposes for which we use these types of personal data.

- **Basic identification and contact data from you** - first name & surname, e-mail address, user ID.
- **Basic identification data of persons from your DokuMe sub-accounts** - first name & surname, date of birth,

User ID.

- **JudoPass licence data** - photo, first name & surname, gender, JudoPass licence number, date of birth, nationality, validity, graduation, club, QR code (included here: First name, surname, gender, JudoPass licence number, date of birth, nationality, validity, graduation).
- **JudoPass licence data of persons from your DokuMe sub-accounts** - photo, first name & surname, gender, JudoPass licence number, birthday, nationality, validity, graduation, club, QR code (included here: First name, surname, gender, JudoPass licence number, date of birth, nationality, validity, graduation).
- **Other identification and contact data about you** - place of birth, address, mobile phone number, order ID, etc.
- **Further identification and contact details of the persons from your sub-accounts** - place of birth, address, Mobile phone number, order ID, etc.
- **Payment information** - billing address, VAT ID.
- **Content data when using the DJB Portal** - Data that you provide in the context of using the DJB Portal and of produce digital content and use or share it via the DJB portal, e.g. text entries, documents, photographs, videos, applicant data such as CVs and references.
- **Special types of data:**
 - **Children's data** - contact and identification data of the children for whom you have created sub-accounts.
 - **Special categories of data** - Special categories of data are, for example, information about your origin or your state of health.
 - **Data on criminal convictions and offences** - or related security measures, e.g. extended certificate of good conduct.
- **Information about your use of the DJB Portal** - Which digital content and which functions of the **DJB Portal** are available to **you**?
digital content you have used and how you have used it, e.g. selected subscriptions, intended use or context.
- **Third-party information when you use the DJB Portal** - Data that third parties selected by you (e.g. your national association or club - see also Section 7) as part of your use of the DJB Portal, e.g. information about how you interact with such a partner, for which use case you use the DJB Portal with the partner.
- **Technical information generated by us through your use of the DJB Portal** - Technical data such as website response time, download errors, date and time when you the DJB Portal.
- **Information about your contacts with our customer service** - Recorded phone calls, chat conversations and email correspondence.
- **Device information** - device ID, IP address, language settings, browser settings, time zone, operating system, Platform, screen resolution and similar data about your devices and device settings/usage.
- **Other service-specific personal data** - As part of the use the DJB Portal and digital content, we may process other personal data that does not fall under the types listed above. We will inform you on a case-by-case basis which other service-specific personal data we process in this case.

4. What personal data is used for what purposes and on what legal basis?

You can find more in the following tables:

- what we your personal data for (and for what purpose);
- the types of personal data we use for each purpose and whether the personal data comes directly from you or from another source. If we have obtained personal data about you from another source, we will indicate the name of that source in brackets;
- what rights we have under applicable data protection laws (e.g. the GDPR) to the data about you and what is referred to as our "legal basis";
- when we stop using the personal data for the respective purpose.
- Purposes for which your personal data is used when you use the DJB user account.

4.1. Purposes for which your personal data is used when you use the DJB user account.

Purpose of processing - what we do and why.	Types of personal data used for the purpose and where they come from (source). You can find more information about the different types of personal data in section 3.	Legal basis for processing in accordance with the GDPR.	At what point in time the purpose for processing the personal data no longer exists. In section 9 you will find further information about the time of data deletion by us.
To administer your DJB user account in accordance with our Terms of Use. This includes creating and sending information to you electronically (no marketing).	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you Basic • identification data of persons from your DokuMe sub-accounts • Data of children. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your Use of the DJB portal (we) • Third party information (Partner) • Technical information (we) • Contacts with our Customer service (us) • Device information. (your device) • Service-specific personal data. 	<p>The processing is necessary so that we enter into a contract with you and fulfil the obligations (Art. 6 (1) b) GDPR).</p> <p>Insofar as we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs).</p> <p>This processing takes place for the entire period during which we need to retain the data in our systems, e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>
<p>conduct customer satisfaction surveys, market surveys and to solicit feedback from you via email, text messages, phone calls or other communication channels.</p> <p>If you do not wish such processing, please contact us to let us know. See Section 2 for more information on your rights. You can find our contact information in section 12.</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data from you <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your use of the DJB Portal (we) • Third party information (partners) • Technical information (we) • Contacts with our Customer service (us) • Device information. (your device) • Service-specific personal data. 	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). As part of the balancing of interests, we came to the conclusion that we have a legitimate interest in conducting such surveys, that the processing is necessary to achieve this purpose and that our interest outweighs your right not to have your data processed for this purpose.</p> <p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs).</p> <p>This processing takes place for the entire period during which we need to retain the data in our systems, e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>
Ensuring network and information security at the	From you:	The processing is based on a balancing of interests (Art. 6 (1) f)	When the contract between you and us ends (usually,

<p>DJB Portal.</p>	<ul style="list-style-type: none"> • Basic identification and Contact details from you <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your Use of the DJB portal (we) • Third party information (Partner) • Technical information (we) • Device information. (your device) • Service-specific personal data. 	<p>GDPR). As part of the balancing of interests, we came to the conclusion that we have a legitimate interest in being able to guarantee network and information security, that the processing is necessary to achieve this purpose and that our interest outweighs your right not to have your data processed for this purpose. It is also in your interest as a customer that we ensure good information security.</p> <p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p>	<p>if you terminate your membership of all clubs).</p> <p>This processing takes place for the entire period during which we need to retain the data in our systems, e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>
<p>To support you as a vulnerable person (i.e. if you need extra support in contacting us due to special circumstances). This means that we can offer you special support, e.g. when you contact customer service. See also in detail below under: <i>4.3 Processing of data when contacting our customer service.</i></p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you Basic • identification data of persons from your DokuMe sub-accounts Data of • children. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your use of the DJB Portal (we) • Third party information (partners) • Technical information (we) • Contacts with our Customer service (we) • Device information. (your device) • Service-specific personal data. 	<p>The processing is based on your consent (Art. 6 (1) a) GDPR).</p> <p>Insofar as we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p>	<p>If you inform us that you are no longer to be categorised as a person in need of protection or revoke your consent. We will also cease this processing if and as soon as you us that you no longer wish to in association activities, e.g. deleting your user account.</p>

<p>To carry risk analyses, prevent fraud and manage risk.</p> <p>We carry out processing in certain cases to confirm your identity and that the data you provide is correct, as well as to criminal offences.</p> <p>This processing constitutes profiling and automated decision-making. We use automated decision-making for this purpose determine whether you a fraud risk. Further information on profiling and automated decision-making can be found in section 6.</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you Basic • identification data of persons from your DokuMe sub-accounts Data of • children. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your use of the DJB Portal (we) • Third party information (partners) • Technical information (we) • Contacts with our Customer service (us) • Device information. (your device) • Service-specific personal data. 	<p>The processing is necessary so that we enter into a contract with you and fulfil the obligations (Art. 6 (1) b) GDPR).</p> <p>Insofar as we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs).</p> <p>If we have identified a risk from you, we will continue to use your data for this purpose and - where necessary - update our risk assessment on an ongoing basis.</p> <p>We process your data for as long as we are legally obliged to store your data. Further information on our statutory retention obligations and rights can be found in section 9.</p>
<p>To carry out data analyses for product development and testing in order to design, improve and further develop the DJB Portal and our digital content (as far as possible, the data is anonymised in the first step, i.e. no further processing of personal data takes place afterwards).</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you Basic • identification data of persons from your DokuMe sub-accounts Data of • children. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your Use of the DJB portal (we) • Third party information (Partner) • Technical information (we) • Contacts with our Customer service (us) • Device information. (your device) • Service-specific personal data. 	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). As part of the balancing of interests, we came to the conclusion that we have a legitimate interest in carrying out data analyses for product development and testing purposes. We ensure that the associated processing is necessary to achieve the purpose of the processing and that our interest outweighs your right not to have your data processed for this purpose. In addition, you as a customer also benefit from this processing, as it helps to provide error-free and sustainable services.</p> <p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p> <p>Insofar as we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs).</p> <p>This processing takes place for the entire period during which we need to retain the data in our systems, e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>

<p>To compile statistics and reports for economic analyses or analyses of trends or transaction volumes in certain regions or sectors (where possible, the data is anonymised in the first step, i.e. no further processing of personal data takes place afterwards).</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you Basic • identification data of persons from your DokuMe sub-accounts Data of • children. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your use of the DJB Portal (we) • Third party information (partners) • Technical information (we) • Contact our customer service (we) Device • information. (your device) • Service-specific personal data. 	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). As part of the balancing of interests, we concluded that we have a legitimate interest in compiling statistical data and reports for this purpose. We ensure that the associated processing is necessary to the purpose of the processing and that our interest outweighs your right not to have your data processed for this purpose.</p> <p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p> <p>Insofar as we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs).</p> <p>This processing takes place for the entire period during which we need to retain the data in our systems, e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>
<p>To transfer your personal data to the categories of recipients described in section 7.1.</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you Basic • identification data of persons from your DokuMe sub-accounts Data of • children. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your use of the DJB Portal (we) • Third party information (partners) • Technical information (we) • Contact our customer service (we) Device • information. (your device) • Service-specific personal data. 	<p>Varies depending on the receiver (see section 7.1).</p> <p>Insofar as we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs).</p> <p>This processing takes place for the entire period during which we need to retain the data in our systems, e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>
<p>To decide whether and what type of marketing we will offer you.</p> <p>If you do not wish such processing, please contact us to inform us of this.</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data from you <p>From other sources:</p>	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). As part of the balancing of interests, we came to the conclusion that we have a legitimate interest in</p>	<p>When the contract between you and us ends, i.e. usually when you delete your DJB user account or you us that you are not interested in this processing.</p>

<p>to inform us of this. We will then stop using your data for marketing purposes. You can find our contact information in section 12.</p> <p>The processing may constitute profiling. See section 6 for more information about your rights.</p>	<ul style="list-style-type: none"> • Information about your use of the DJB Portal (we) • Third party information (Partner) • Technical information (we) • Device information. (your device) • Service-specific personal data. 	<p>to determine what type marketing we should offer you. We ensure that the associated processing is necessary for the pursuit of this interest and that our interest outweighs your right not to have your data processed for this purpose. This is done taking into account the fact that marketing is listed in the GDPR as an example of a legitimate interest.</p> <p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p>	<p>have.</p>
<p>If you , to you information about our digital content and digital content by or in co-operation with our partners.</p> <p>If you do not wish such processing, please contact us to let us know. We will then stop using your data for marketing purposes. Our contact information can be found in section 12.</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data from you <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your use of the DJB Portal (we) • Third-party information (partners) Service-specific • personal data. 	<p>The processing is based on your consent (Art. 6 (1) a) GDPR).</p>	<p>When the contract between you and us ends, i.e. usually when you delete your DJB user account or you us that you are not interested in this processing.</p>
<p>To protect us from legal claims and to protect our legal interests.</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data from you • Basic identification data of persons from your DokuMe sub-accounts • Data from children. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your Use of the DJB portal (we) • Third party information (Partner) • Technical information (we) • Contacts with our Customer service (us) • Device information. (your device) • Service-specific personal data. 	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). As part of the balancing of interests, we came to the conclusion that we have a legitimate interest in being able to protect ourselves against legal claims. We ensure that the associated processing is necessary to the purpose of the processing and that our interest outweighs your right not to have your data processed for this purpose.</p> <p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p> <p>Insofar as we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs).</p> <p>This processing will continue as long as we are required to retain the information in its systems, for example to the contract we have entered into with you or to comply with applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>

In the event of a legal dispute, we may also collect other types of personal data about you if we need it to exercise our rights.

4.2. Purposes for which your personal data will be used as soon as you apply for and use the JudoPass licence.

Purpose of processing - what we do and why.	Types of personal data used for the purpose and where they come from (source). You can find more information about the different types of personal data in section 3.	Legal basis for processing in accordance with the GDPR.	The point in time at which the purpose for processing the personal data no longer exists. In section 9 you will find further information about the time of data deletion by us.
To manage your JudoPass licence in accordance with our Terms of Use. This includes the creation and electronic sending or provision (e.g. via the JudoPass app) of information to you (no marketing).	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you Basic • identification data of persons from your DokuMe sub-accounts JudoPass • licence data JudoPass • licence data of People from your docuMe Sub-accounts • Data from children. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your Use of the DJB portal (we) • Third party information (Partner) • Technical information (we) • Contacts with our Customer service (us) • Device information. (your device) • Service-specific personal data. 	<p>The processing is necessary so that we enter into a contract with you and fulfil the obligations (Art. 6 (1) b) GDPR).</p> <p>Insofar as we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p>	<p>If the contract between you and us ends and you instruct us to delete the data. Please also note the provisions in our passport regulations on the suspension of the contractual relationship if you waive your individual starting rights.</p> <p>While our contractual relationship is suspended, we archive this data in accordance with our passport regulations that you can continue to use this data if you rejoin a club.</p> <p>This processing takes place for the entire period during which we need to retain the data in our systems, e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>
Ensuring network and information security at the DJB Portal.	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and Contact details from you • JudoPass licence data • JudoPass licence data from People from your docuMe Sub-accounts • Data from children <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your 	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). As part of the balancing of interests, we concluded that we have a legitimate interest in being able to guarantee network and information security, that the processing is necessary to achieve this purpose and that our interest outweighs your right not to have your data processed for this purpose.</p> <p>It is also in your interest as</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs) and you instruct us to delete the data.</p> <p>If you terminate your membership of all clubs, we will archive this data so that you can continue to use it if you a club.</p> <p>This processing takes place over the entire period,</p>

	<p>Use of the DJB portal (we)</p> <ul style="list-style-type: none"> • Third party information (Partner) • Technical information (we) • Device information. (your device) • Service-specific personal data. 	<p>customer that we guarantee good information security.</p> <p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p>	<p>in which we need to retain the data in our systems, e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>
<p>To support you as a vulnerable customer (i.e. if you additional support when contacting us due to special circumstances). This means that we can offer you special support, e.g. when you contact customer service. See also in detail below under: <i>4.3 Processing of data when contacting our customer service.</i></p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you Basic • identification data of persons from your DokuMe • sub-accounts JudoPass • licence data JudoPass licence data of persons from your DokuMe sub-accounts • Data from children. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your use of the DJB Portal (we) • Third party information (partners) • Technical information (we) • Contact our customer service (we) Device • information. (your device) • Service-specific personal data. 	<p>The processing is based on your consent (Art. 6 (1) a) GDPR).</p> <p>Insofar as we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p>	<p>If you inform us that you no longer qualify as a vulnerable customer or withdraw your consent. We will also this processing if and when you us that you no longer wish to be a customer of ours, e.g. by deleting your customer account.</p>
<p>To carry risk analyses, prevent fraud and manage risk.</p> <p>We carry out processing in certain cases to confirm your identity and that the data you provide is correct, as well as to criminal offences.</p> <p>This processing constitutes profiling and automated decision-making. We use automated decision-making for this purpose determine whether you a fraud risk. Further information</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you Basic • identification data of persons from your DokuMe • sub-accounts JudoPass • licence data JudoPass licence data of persons from your DokuMe sub-accounts • Data from children. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your use of the DJB Portal 	<p>The processing is necessary so that we enter into a contract with you and fulfil the obligations (Art. 6 (1) b) GDPR).</p> <p>Insofar as we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs) and you instruct us to delete the data.</p> <p>If you terminate your membership of all clubs, we will archive this data so that you can continue to use it if you a club.</p> <p>If we have identified a risk from you, we will continue to use your data for this purpose and - where necessary - update our risk assessment on an ongoing basis.</p>

<p>on profiling and automated decision-making can be found in section 6.</p>	<p>(we)</p> <ul style="list-style-type: none"> • Third party information (Partner) • Technical information (we) • Contacts with our Customer service (us) • Device information. (your device) • Service-specific personal data. 		<p>We process your data for as long as we are legally obliged to store your data. Further information on our statutory retention obligations and rights can be found in section 9.</p>
<p>To carry out data analyses for product development and testing in order to design, improve and further develop the DJB Portal and our digital content (as far as possible, the data is anonymised in the first step, i.e. no further processing of personal data takes place afterwards).</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you Basic • identification data of persons from your DokuMe sub-accounts JudoPass • licence data JudoPass • licence data of People from your docuMe Sub-accounts • Data from children. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your Use of the DJB portal (we) • Third party information (Partner) • Technical information (we) • Contacts with our Customer service (us) • Device information. (your device) • Service-specific personal data. 	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). As part of the balancing of interests, we came to the conclusion that we have a legitimate interest in carrying out data analyses for product development and testing purposes. We ensure that the associated processing is necessary to achieve the purpose of the processing and that our interest outweighs your right not to have your data processed for this purpose. In addition, you as a customer also benefit from this processing, as it helps to provide error-free and sustainable services.</p> <p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p> <p>Insofar as we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs) and you instruct us to delete the data.</p> <p>If you terminate your membership of all clubs, we will archive this data so that you can continue to use it if you a club.</p> <p>This processing takes place for the entire period during which we need to retain the data in our systems, e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>
<p>To compile statistics and reports for economic analyses or analyses of trends or transaction volumes in certain regions or sectors (where possible, the data is anonymised in the first step, i.e. no further processing of personal data takes place afterwards).</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you Basic • identification data of persons from your DokuMe sub-accounts JudoPass • licence data JudoPass licence data of persons from your DokuMe sub-accounts • Data from children. <p>From other sources:</p>	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). As part of the balancing of interests, we concluded that we have a legitimate interest in compiling statistical data and reports for this purpose. We ensure that the associated processing is necessary to the purpose of the processing and that our interest outweighs your right not to have your data processed for this purpose.</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs) and you instruct us to delete the data.</p> <p>If you terminate your membership of all clubs, we will archive this data so that you can continue to use it if you a club.</p> <p>This processing takes place over the entire period during which we have to store the data in our systems,</p>

	<ul style="list-style-type: none"> • Information about your Use of the DJB portal (we) • Third party information (Partner) • Technical information (we) • Contacts with our Customer service (us) • Device information. (your device) • Service-specific personal data. 	<p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p> <p>Insofar as we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p>	<p>e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our statutory retention obligations and rights can be found in section 9.</p>
<p>To transfer your personal data to the categories of recipients described in section 7.1.</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you Basic • identification data of persons from your DokuMe • sub-accounts JudoPass • licence data JudoPass licence data of persons from your DokuMe sub-accounts • Data from children. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your use of the DJB Portal (we) • Third party information (partners) • Technical information (we) • Contact our customer service (we) Device • information. (your device) • Service-specific personal data. 	<p>Varies depending on the receiver (see section 7.1).</p> <p>Insofar as we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs) and you instruct us to delete the data.</p> <p>If you terminate your membership of all clubs, we will archive this data so that you can continue to use it if you a club.</p> <p>This processing takes place for the entire period during which we need to retain the data in our systems, e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>
<p>To protect us from legal claims and to protect our legal interests.</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data from you • Basic identification data of persons from your DokuMe sub-accounts • JudoPass licence data • JudoPass licence data from People from your docuMe Sub-accounts • Data from children. 	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). As part of the balancing of interests, we came to the conclusion that we have a legitimate interest in being able to protect ourselves against legal claims. We ensure that the associated processing is necessary to the purpose of the processing and that our interest overrides your right not to have your data processed for this purpose.</p> <p>to be processed prevails.</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs) and you instruct us to delete the data.</p> <p>If you terminate your membership of all clubs, we will archive this data so that you can continue to use it if you a club.</p> <p>This processing takes place over the entire period in which we store the information in</p>

	<p>From other sources:</p> <ul style="list-style-type: none"> • Information about your use of the DJB Portal (we) • Third party information (partners) • Technical information (we) • Contact our customer service (we) Device • information. (your device) • Service-specific personal data. <p>In the event of a legal dispute, we may also collect other types of personal data about you if we need it to exercise our rights.</p>	<p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p> <p>Insofar as we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p>	<p>We may need to retain your personal data in our systems, for example to the contract we have entered into with you or to comply with applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>
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4.3. Purposes for which your personal data is used as soon as you use other digital content from us (e.g. the JudoPass app).

Purpose of processing - what we do and why.	Types of personal data used for the purpose and where they come from (source). You can find more information about the different types of personal data in section 3.	Legal basis for processing in accordance with the GDPR.	At what point in time the purpose for processing the personal data no longer exists. In section 9 you will find further information about the time of data deletion by us.
<p>To manage our customer relationship with you for the DJB Portal and any digital content you use in accordance with our Terms of Use. This includes creating and sending information to you electronically (not marketing).</p>	<p>All species mentioned in section 3, i.e:</p> <p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you • Contact and identification data of you • Further identification and Contact details of you Other • identification and contact details of the persons from • your sub-accounts Payment • information Content data • Special types of data. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your use of the DJB Portal (we) • Third party information (partners) 	<p>The processing is necessary so that we enter into a contract with you and fulfil the obligations (Art. 6 (1) b) GDPR).</p> <p>If we process data of children that you provide to us, our processing is based on your express consent (Art. 8 (1) GDPR).</p> <p>If we process information that constitutes special categories of data (e.g. from files that you upload), our processing is based on your express consent (Art. 9 (2) a) GDPR).</p> <p>If we process information that constitutes data relating to criminal convictions and offences or related security measures (e.g. from files that you upload), our processing will only take place if this is required by Union law or the law of the Member States that have jurisdiction.</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs).</p>

	<ul style="list-style-type: none"> • Technical information (we) • Contact our customer service (we) Device • information. (your device) • Service-specific personal data. 	<p>provides appropriate safeguards for your rights and freedoms (Art. 10 GDPR).</p>	
<p>conduct customer satisfaction surveys, market surveys and to solicit feedback from you via email, text messages, phone calls or other communication channels.</p> <p>If you do not wish such processing to take place, please contact us to let us know. See Section 2 for more information on your rights. You can find our contact information in section 12.</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you • Contact and identification data of you • Further identification and contact data of you Further • identification and contact data of the persons from your sub-accounts Content • data. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your use of the DJB Portal (we) • Third party information (partners) • Technical information (we) • Contact our customer service (we) Device • information. (your device) • Service-specific personal data. 	<p>The processing is based on a balancing of interests (Art. 6 (1) f GDPR). As part of the balancing of interests, we came to the conclusion that we have a legitimate interest in conducting such surveys, that the processing is necessary to achieve this purpose and that our interest outweighs your right not to have your data processed for this purpose.</p> <p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p>	<p>When the contract between you and us ends (usually when you terminate your membership of all clubs).</p>
<p>Ensuring network and information security at the DJB Portal.</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and Contact details from you • Contact and Identification data from You <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your Use of the DJB portal (we) • Third party information (Partner) • Technical information (we) • Device information. 	<p>The processing is based on a balancing of interests (Art. 6 (1) f GDPR). As part of the balancing of interests, we came to the conclusion that we have a legitimate interest in being able to guarantee network and information security, that the processing is necessary to achieve this purpose and that our interest outweighs your right not to have your data processed for this purpose. It is also in your interest as a customer that we ensure good information security.</p> <p>You can in touch with us for further information. information about this,</p>	<p>Your data will be processed for as long as you use the DJB Portal.</p>

	<p>(your device) Service-specific</p> <ul style="list-style-type: none"> personal data. 	<p>how this assessment was carried out. You can find our contact information in section 12.</p>	
<p>To support you as a vulnerable customer (i.e. if you additional support when contacting us due to special circumstances). This means that we can offer you special support, e.g. when you contact customer service.</p>	<p>All species mentioned in section 3.</p>	<p>The processing is based on your consent (Art. 6 (1) a), Art. 8 (1) GDPR, Art. 9 (2) a) GDPR and/or Art. 10 GDPR).</p>	<p>If you inform us that you are no longer to be categorised as a customer in need of protection or withdraw your consent. We will also this processing if and when you us that you no longer wish to be a customer of ours.</p>
<p>To carry risk analyses, prevent fraud and manage risk.</p> <p>We carry out processing in certain cases to confirm your identity and that the data you provide is correct, as well as to criminal offences.</p> <p>This processing constitutes profiling and automated decision-making. We use automated decision-making for this purpose determine whether you a fraud risk. Further information on profiling and automated decision-making can be found in section 6.</p>	<p>All species mentioned in section 3.</p>	<p>The processing is necessary so that we enter into a contract with you and fulfil the obligations (Art. 6 (1) b) GDPR).</p> <p>Special types of data are processed based on your consent (Art. 8 (1) GDPR, Art. 9 (2) a) GDPR and/or Art. 10 GDPR).</p>	<p>This processing takes place for the duration of your use of the DJB Portals.</p> <p>If we have identified a risk from you, we will continue to use your data for this purpose and - where necessary - update our risk assessment on an ongoing basis.</p> <p>We process your data for as long as we are legally obliged to store your data. Further information on our statutory retention obligations and rights can be found in section 9.</p>
<p>To carry out data analyses for product development and testing in order to design, improve and further develop the DJB Portal and our digital content (as far as possible, the data is anonymised in the first step, i.e. no further processing of personal data takes place afterwards).</p>	<p>All species mentioned in section 3.</p>	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). As part of the balancing of interests, we came to the conclusion that we have a legitimate interest in carrying out data analyses for product development and testing purposes. We ensure that the associated processing is necessary to achieve the purpose of the processing and that our interest outweighs your right not to have your data processed for this purpose. In addition, you as a customer also benefit from this processing, as it helps to provide error-free and sustainable services.</p> <p>You can us for more information on how this assessment was made. You can find our contact information</p>	<p>This processing takes place for the entire period during which we need to retain the data in our systems, e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>

		<p>in section 12.</p> <p>Special types of data are processed based on your consent (Art. 8 (1) GDPR, Art. 9 (2) a) GDPR and/or Art. 10 GDPR).</p>	
<p>To compile statistics and reports for economic analyses or analyses of trends or transaction volumes in certain regions or sectors (where possible, the data is anonymised in the first step, i.e. no further processing of personal data takes place afterwards).</p>	<p>All species mentioned in section 3.</p>	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). As part of the balancing of interests, we concluded that we have a legitimate interest in compiling statistical data and reports for this purpose. We ensure that the associated processing is necessary to the purpose of the processing and that our interest outweighs your right not to have your data processed for this purpose.</p> <p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p> <p>Special types of data are processed based on your consent (Art. 8 (1) GDPR, Art. 9 (2) a) GDPR and/or Art. 10 GDPR).</p>	<p>This processing takes place for the entire period during which we need to retain the data in our systems, e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>
<p>To transfer your personal data to the categories of recipients described in section 7.1.</p>	<p>All species mentioned in section 3.</p>	<p>Varies depending on the receiver (see section 7.1).</p> <p>Special types of data are processed based on your consent (Art. 8 (1) GDPR, Art. 9 (2) a) GDPR and/or Art. 10 GDPR).</p>	<p>This processing takes place for the entire period during which we need to retain the data in our systems, e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>
<p>To decide whether and what type of marketing we will offer you.</p> <p>If you do not wish such processing, please contact us to let us know. We will then stop using your data for marketing purposes.</p> <p>Our contact information can be found in section 12.</p> <p>The processing may constitute profiling. See section 6 for more information on your rights.</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you • Contact and identification data of you. • Further identification and contact data of you Further • identification and contact data of the persons from your sub-accounts <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your use of the DJB Portal 	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). As part of the balancing of interests, we came to the conclusion that we have a legitimate interest in determining what type marketing we should offer you. We ensure that the associated processing is necessary to pursue this interest and that our interest outweighs your right not to have your data processed for this purpose. This is done taking into account the fact that marketing is listed in the GDPR as an example of a legitimate interest.</p>	<p>If you inform us that you are not interested in this processing.</p>

	<p>(we)</p> <ul style="list-style-type: none"> • Third party information (partners) • Technical information (we) • Device information. (your device) • Service-specific personal data. 	<p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p>	
<p>If you agree, to you information about our digital content and other products and services, as well as digital content in co-operation with our partners.</p> <p>If you do not wish such processing, please contact us to let us know. We will then stop using your data for marketing purposes.</p> <p>Our contact information can be found in section 12.</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you • Contact and identification data of you. • Further identification and Contact details of you • Further identification and contact details of the persons from your sub-accounts <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your use of the DJB Portal (we) • Third-party information (partners) Service-specific • personal data. 	<p>The processing is based on your consent (Art. 6 (1) a) GDPR).</p>	<p>If you unsubscribe or inform us that you are not interested in this processing.</p>
<p>To protect us from legal claims and to protect our legal interests.</p>	<p>All species mentioned in section 3.</p> <p>In the event of a legal dispute, we may also collect other types of personal data about you if we need it to exercise our rights.</p>	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). As part of the balancing of interests, we came to the conclusion that we have a legitimate interest in being able to protect ourselves against legal claims. We ensure that the associated processing is necessary to the purpose of the processing and that our interest outweighs your right not to have your data processed for this purpose.</p> <p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p> <p>Special types of data are processed based on your consent (Art. 8 (1) GDPR, Art. 9 (2) a) GDPR and/or Art. 10 GDPR).</p>	<p>This processing will continue as long as we need to retain the information in its systems, for example, to the contract we have entered into with you or to comply with applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>

4.4. Processing of data when contacting our customer service.

<p>Purpose of processing - what we do and why.</p>	<p>Types of personal data used for the purpose and where they come from (source).</p> <p>You can find more information about the different types of personal data in section 3,</p>	<p>Legal basis for processing in accordance with the GDPR.</p>	<p>At what point in time the purpose for processing the personal data no longer exists.</p> <p>In section 9 you will find further information about the time of data deletion by us.</p>
<p>To process all matters you bring to our customer service.</p> <p>This includes the storage of various forms of conversations for the documentation of customer problems as well as for security purposes and to combat fraud.</p>	<p>All species mentioned in section 3.</p>	<p>The processing is necessary so that we can enter into a contract with you and fulfil the resulting obligations (Art. 6 (1) b) GDPR).</p> <p>Special types of data are processed based on your consent (Art. 8 (1) GDPR, Art. 9 (2) a) GDPR and/or Art. 10 GDPR).</p>	<p>This processing takes place for the entire period during which we need to retain the data in our systems, e.g. to fulfil the contract concluded with you or to comply applicable law. Further information on our legal retention obligations and rights can be found in section 9.</p>
<p>To improve quality and service (to ensure satisfactory customer service).</p> <p>We may record telephone conversations and screen sharing sessions between you and our staff for quality purposes in order to improve the quality of the DJB Portal and our digital content.</p>	<p>All species mentioned in section 3.</p>	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). In the As part of the balancing of interests, we came to the conclusion that we have a legitimate interest in improving our services, internal training and quality control. We ensure that the processing is necessary to achieve this purpose and that our interest outweighs your right not to have your data processed for this purpose. As a customer, you also have an interest in the quality of your interactions with us.</p> <p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p> <p>Special types of data are processed based on your consent (Art. 8 (1) GDPR, Art. 9 (2) a) GDPR and/or Art. 10 GDPR).</p>	<p>We process the recordings of telephone calls for a duration of up to 90 days and of screen sharing sessions for a duration of up to 30 days to Quality assurance purposes.</p>
<p>To document what was said when you speak to our customer service team (to ensure that we understand everything that was agreed or discussed).</p>	<p>All species mentioned in section 3.</p>	<p>The processing is based on a balancing of interests (Art. 6 (1) f) GDPR). In the As part of the balancing of interests, we came to the conclusion that we should</p>	<p>90 days from the day on which the recording was made.</p>

<p>was documented).</p> <p>We use recorded telephone conversations between you and our employees as well as our employees' notes to document what was said or agreed.</p>		<p>have a legitimate interest in documenting communication with our customer service. We ensure that the processing is necessary to achieve this purpose and that our interest outweighs your right not to have your data processed for this purpose. As a customer, you also have an interest in ensuring that impartial tools are to document what has been discussed.</p> <p>You can us for more information on how this assessment was made. Our contact information can be found in section 12.</p> <p>Special types of data are processed based on your consent (Art. 8 (1) GDPR, Art. 9 (2) a) GDPR and/or Art. 10 GDPR).</p>	
<p>If you contact us via social media such as Facebook or Twitter, your personal data will also be collected and processed by these companies in accordance with their privacy policies. This also applies to the response you receive from us. We process this information in order to answer your questions.</p>	<p>All species mentioned in section 3.</p>	<p>The processing is necessary so that we can enter into a contract with you and fulfil the resulting obligations (Art. 6 (1) b) GDPR).</p> <p>Special types of data are processed based on your consent (Art. 8 (1) GDPR, Art. 9 (2) a) GDPR and/or Art. 10 GDPR).</p>	<p>As soon as we have answered your question(s).</p>
<p>To process voluntary blocks on the use of the DJB Portal or certain digital content by you or persons for whom you have activated a sub-account, i.e. if you contact us and ask us to exclude you or the persons for whom you have activated a sub-account from using it. Your voluntary block can be cancelled by you at any time by contacting us again.</p>	<p>From you:</p> <ul style="list-style-type: none"> • Basic identification and contact data of you • Contact and identification data of you • Further identification and contact data from you • Further identification and contact details of the <p>People from your Sub-accounts</p> <ul style="list-style-type: none"> • Special types of Data. <p>From other sources:</p> <ul style="list-style-type: none"> • Information about your 	<p>The processing is necessary so that we can enter into a contract with you and fulfil the resulting obligations (Art. 6 (1) b) GDPR).</p> <p>Special types of data are processed based on your consent (Art. 8 (1) GDPR, Art. 9 (2) a) GDPR and/or Art. 10 GDPR).</p>	<p>If you inform us that you no longer wish to be blocked for the services or revoke your consent.</p> <p>We will also cease this processing if you inform us that you no longer wish to be one of our customers.</p>

	Use of the DJB portal (we) Service-specific personal • data.	
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5. How can you withdraw your consent?

If we use your personal data on the basis of your consent, you can withdraw your consent at any time. You can do this by sending an e-mail to djb@j-udobund.de or by using the contact information in section 12.

As described in section 2 above, you also have the right to object to the processing of certain personal data (e.g. you can opt out of marketing). You also have the right to have certain personal data erased, as further described in section 2.

6. How do profiling & automated decisions that significantly affect you take place?

6.1. Profiling by us with regard to you as a customer.

"Profiling" is the automated processing of personal data to evaluate certain aspects of your person, for example by analysing or predicting your personal preferences, e.g. digital content selected by you in the context of the DJB Portal. At the same time, we compare your data with what our other users who use our services in a similar way to you have favoured.

In section 4 above, you will find detailed information on the purpose of profiling by us and the types of personal data used for the respective occasion and the respective profiling. Profiling for these purposes has no significant impact on you as a user and customer of ours.

We use profiling for the following purposes:

- To develop and provide our customised services and adapt their content based on your potential interests (this applies to the user interface, the app and its various functions),
- and to provide you with customised marketing, both via our own and external platforms and services.

Please contact us if you have any questions about how the profiling process works. Our contact information can be found in section 12. You can object to our marketing profiling at any time us (we will then stop profiling for marketing purposes). You can also stop profiling for our services by cancelling the service, e.g. by deleting your DJB user account.

6.2. Automated decisions that significantly affect you.

The term "*automated decisions that produce legal effects*" or "*automated decisions that significantly affect you in a similar way*" means that certain decisions in the DJB Portal or in certain digital content are fully automated without the involvement of our employees. These decisions have a significant impact on you as a customer and are comparable to legal effects. By such decisions automatically, we increase our objectivity and transparency in the decision to offer you the DJB Portal or certain digital content. At the same time, you have the right to object to these decisions at any time. You can find out more about how you can object to these decisions at the end of this section 6.2.

Automated decisions that significantly affect you also mean that profiling is carried out on the basis of your data before the decision is made. This profiling may be done to determine whether your use of the DJB Portal or certain digital content poses a risk to us or other users of the DJB Portal. We may create a profile of your user behaviour and compare this data with behaviours and circumstances that allow us to classify the risk differently depending on its significance.

When do we make automated decisions that significantly affect you?

We make such automated decisions when we:

- decide to issue the DJB JudoPass licence according to your application and to carry out appropriate measures.
- decide not to issue the DJB JudoPass licence in accordance with your application and not to carry out the corresponding measures.

- decide to provide you with digital content via the DJB Portal.
- decide not to make digital content available to you via the DJB Portal.
- decide whether you are a fraud risk if our processing shows that your behaviour indicates possible fraudulent behaviour, that your behaviour is inconsistent with previous use of our services or that you have attempted to disguise your true identity (where that identity is relevant in the digital content in question).

These automated decisions may be based on the data you provide to us, data from partners and our own internal information.

The types of personal data used in each decision are listed in section 4. See section 7 for more information on who we share data with in connection with profiling for automated decisions.

If your application is not approved as a result of the automated decisions described above, you may not be able to use the DJB Portal or certain digital content. We have put in place several safeguards to ensure that decisions are appropriate. These mechanisms include ongoing monitoring of our decision models as well as spot checks on a case-by-case basis. If you have concerns about a particular outcome, you can contact us. We will check that the process has been carried out appropriately and correctly. You can also lodge an objection by following the steps below.

Your right to object to these automated decisions

You have the right to object at any time to an automated decision with legal consequences or decisions that may otherwise significantly affect you (in connection with the relevant profiling) by an e-mail to the e-mail address djb@judobund.de. Our staff will then review the decision, taking into account any additional information you have provided and the circumstances you have explained.

7. To whom do we forward your personal data?

When we transfer your personal data, we ensure that the recipient processes it in accordance with this privacy policy, e.g. by concluding a data transfer agreement or order processing agreement with the recipient. Such contracts oblige the recipient to take all necessary contractual, legal, technical and organisational measures to ensure that your data is processed with an appropriate level of protection and in accordance with applicable law.

7.1. Categories of recipients to whom we always pass on your personal data, regardless of how you use the DJB Portal.

7.1.1. Service providers and subcontractors

Description of the recipient: Service providers and subcontractors are companies that are only authorised to process the personal data they receive from us on our behalf, i.e. as processors. Examples of such service providers and subcontractors are software and data storage providers or management consultants.

Our main technical service provider and subcontractor is **DokuMe GmbH**, based Subbelrather Str. 436c, 50825 Cologne, Germany, registered in the commercial register at Cologne Local Court under the number HRB 90527.

Purpose and legal basis: We cannot provide certain services and functions ourselves. In this case, we need access to services and functions from other companies that support us in providing these services and functions.

We have a legitimate interest in being able to access these services and functions (Art. 6 (1) f) GDPR). We guarantee that the associated processing is necessary to pursue this interest and that our interest outweighs your right not to have your data processed for this purpose. You have the right to object to this processing for reasons arising from the specific circumstances of your case. See section 2 for more information on your rights.

Insofar as special types of data are processed, this processing is based on your consent (Art. 8 (1) GDPR, Art. 9 (2) a) GDPR and/or Art. 10 GDPR).

7.1.2. A person who has a power of attorney for your financial affairs

Description of the recipient: Under certain circumstances, we will forward your personal data to a person who has the right to access this data on the basis of an authorisation.

Purpose and legal basis: This processing is carried out to facilitate your contact with us (through representatives) and is based on your consent (Art. 6 (1) a) GDPR).

Insofar as special types of data are processed, this processing is based on your consent (Art. 8 (1) GDPR, Art. 9 (2) a) GDPR and/or Art. 10 GDPR).

7.1.3. Authorities

Description of the recipient: Under certain circumstances, we forward required information to authorities, e.g. to the police, financial authorities, tax authorities, courts or other authorities.

Purpose and legal basis: Personal data is passed on to authorities if we are legally obliged to do so, if you have asked us to do so or if this is necessary for the administration of tax deductions or to combat crime.

Depending on the authority and purpose, the legal bases are the obligation to fulfil legal obligations (Art. 6 (1) c) GDPR), the fulfilment of the contract with you (Art. 6 (1) b) GDPR) or our legitimate interest in protecting ourselves against crime (Art. 6 (1) f) GDPR).

7.2. Categories of recipients to whom we disclose your personal data when you use the DJB Portal.

7.2.1. Your association

Description of the recipient: By your club we mean the judo club that is a member of one of our subordinate national associations and of which you are a member. If you are a member of more than one club, we generally mean the main club, i.e. the club through which you pay your membership fee to us and for which you may wish to be authorised to compete individually. In exceptional cases, however, this can also mean any other club of which you are a member (e.g. for which you compete in a league). This club can also provide you with digital content with (usually technical) help from us, e.g. in the context of belt examinations, digital functions in the JudoPass app, other information provision. Your club is selected by you if you to become member of it and use digital content from us that includes your club, e.g. the digital JudoPass licence or JudoPass app.

Purpose and legal basis: Your personal data will be passed on to your club so that it can support you in your participation in association activities (e.g. belt examinations, competitions, etc.). The processing of your personal data by the association is subject to the association's own, separate terms of use and data protection provisions, which were usually displayed to you when you agreed to become a member of the association. In addition, you will usually find a link to the club's terms of use and privacy policy on its website.

The legal basis for the transfer of your data to the association is the fulfilment of a contract between you and us on the basis of our terms of use (Art. 6 (1) b) GDPR).

7.2.2. Your national association

Description of the recipient: By your national association, we mean the national association that is subordinate to us and of your club is a member. If you are a member of more than one association, we generally define your national association as the national association to which your main association belongs. If you are a member of other clubs, these may also be other national associations. This state association can also provide you with digital content with (usually technical) help from us, e.g. in the context of belt examinations, digital functions in the JudoPass app, other information provision. Your national association is indirectly selected by you if you decide to become a member of a club belonging to this national association and to use digital content from us that includes your national association, e.g. the digital JudoPass licence or JudoPass app.

Purpose and legal basis: Your personal data will be passed on to your national association so that it can support you in your participation in association activities (e.g. belt examinations, competitions, etc.). The processing of your personal data by the national association is subject to the national association's own separate terms of use and data protection provisions, which were usually displayed to you when you applied for the JudoPass licence (i.e. usually at the same time as this privacy policy). In addition, you will usually find a link to the state association's terms of use and data protection provisions on its website.

The legal basis for the transfer of your data to the regional association is the fulfilment of a contract between you and us on the basis of our terms of use (Art. 6 (1) b) GDPR).

7.2.3. Partner

Description of the recipient: By partners we mean companies that are also customers of ours and use the DJB Portal including digital content, e.g. a company or sports association. With our (usually technical) help, these partners can also provide you with digital content via the platform, e.g. a digital player pass or an app. Partners are selected by you if you interact with them via your DJB user account and decide to use digital content provided by them via the DJB Portal, e.g. if you allow a partner to process the identification and contact data of you or from a sub-account activated by you.

Purpose and legal basis: Your personal data will be forwarded to the Partner you have selected so that the Partner can fulfil and manage its business relationship with you, e.g. use of your DJB user account for authentication with the Partner or forwarding of your identification and contact data to the Partner for further processing by the Partner. The processing of your personal data by the Partner is subject to the Partner's own separate terms of use and data protection provisions, which are usually displayed to you before you place your order to forward your personal data to the Partner. In addition, you will usually find a link to the partner's terms of use and data protection provisions on the partner's website.

The legal basis for the transfer of your data to the partner is the fulfilment of a contract with you (Art. 6 (1) b) GDPR).

7.2.4. Payment service provider

Description of the recipient: By payment service providers, we mean regulated companies that we have integrated into our platform and that enable you to make payments or use (other) payment services, e.g. to pay for paid subscriptions.

Purpose and legal basis: On your behalf, we pass on basic identification and contact data of you or persons from your sub-accounts (name, e-mail address, user ID, order ID) or your payment information (billing address, VAT ID) to a financial institution of your choice in order to simplify payment via this payment service provider or to be able to assign payments made to you, your DJB user account or a sub-account or another transaction initiated by you.

The legal basis for the transfer of your data to the payment service provider is the fulfilment of a contract with you (Art. 6 (1) b) GDPR).

7.2.5. Trust service providers and (other) providers of identity services

Description of the recipient: Trust service providers and (other) identity attribute providers provide services to you, partners or us to implement and manage trust services, including digital methods for identification and identity verification and for the collection and provision of identity attributes, such as qualified electronic signatures, Videoident, Fotoident, etc.

Purpose and legal basis: Some partners and/or we use trust service providers and (other) identity attribute providers with whom they share your data for the management of trust services provided by these trust service providers or (other) identity attribute providers to you, partners or us. This sharing will be in accordance with the partners' own privacy policies or this Privacy Policy. Partners may also allow us to provide your data to trust service providers or (other) identity service providers that they use to process the trust services. Some trust service providers or (other) identity service providers also collect and use your data independently and in accordance with their own privacy policies. In addition, we may share your data with the trust service providers or (other) identity service providers if they offer you the identity service or additional services.

The legal basis for the transfer of your data to the payment service provider is the fulfilment of a contract with you (Art. 6 (1) b) GDPR).

8. When can we transfer your personal data outside the EU and how do we protect it?

We will always endeavour to process your personal data within the territory of the EU/EEA. In certain situations, e.g. when we transfer your data to a service provider, subcontractor or partner outside the EU/EEA, your personal data may also be transferred outside the EU/EEA. Even if data is transferred outside the EU/EEA, we ensure through appropriate contractual arrangements with the recipients of this data that the same high level of protection applies to your personal data as is required by the GDPR. You are therefore entitled to the same rights with regard to your personal data (described in section 2) if your data transferred outside the EU/EEA. You can find more detailed information about the recipients to whom we transfer your data in section 7

If you would like to receive more detailed information about our security measures, you can contact us at any time. Our contact information can be found in section 12. Information on the countries for which an "adequate level of protection" has been established and additional information on the European Union's standard contractual clauses can be found on the [European Commission's](#) website.

Security measures applied by us when transferring personal data outside the EU/EEA

In countries outside the EU/EEA, laws may apply that allow public authorities to obtain information about personal data stored in the respective country for the purpose of fighting crime or safeguarding national security. Regardless of whether we or one of our providers processes your personal data, we ensure that a high level of protection is guaranteed when this data is transferred and that

that appropriate safeguards are in place in accordance with applicable data protection requirements (such as the GDPR). Such appropriate safeguards are ensured, among other things, when the European Commission has decided:

- that the country outside the EU/EEA to which your personal data is transferred has an adequate level of protection equivalent to that provided by the GDPR. This means, among other things, that the personal data will continue to be protected against unauthorised disclosure and that you will still be able to exercise your rights in connection with your personal data.
- that the standard clauses of the European Commission have been included in the agreements between us and the recipient outside the EU/EEA. This means that the recipient ensures that the level of protection afforded to your personal data by the GDPR continues to apply and that your rights continue to be protected. In these cases, we also check whether laws apply in the recipient's country that affect the protection of your personal data. If necessary, we will take special technical and organisational measures to ensure that your data remains protected during the transfer to the relevant country outside the EU/EEA.

9. How long do we store your personal data?

The duration of the storage of your personal data by us depends on the respective purposes for which we use the personal data:

- The period for which your personal data is stored by us for the contractual relationship between you and us generally covers the entire duration of the contractual relationship and, due to limitation periods, a maximum period of 10 years.
- We generally store personal data that we are required to store due to a legal obligation, e.g. due to accounting obligations, for 5 or 7 years.
- Personal data that is not used for the purposes of the contractual relationship between you and us, or in connection with which we are not legally obliged to store, may only be stored by us for as long as is necessary to fulfil the respective purpose of our processing (usually 3 months). Further information on this can be found in the table in section 4).

In some exceptional cases, we may be obliged to store data beyond the actual period due to capital adequacy requirements.

The legal obligations we have referred to above mean that we may not delete your personal data as set out in section 2, even if you ask us to delete it. If we are not legally obliged to retain personal data, we must still consider whether we need your personal data to protect ourselves against legal claims.

Please note that just because we are under a legal obligation to store your personal data, this does not mean that we are authorised to use it for any other purpose. We will carry out a balancing exercise for each individual purpose to decide how long your personal data will be processed by us. You can find more information on this in the table in section 4.

10. How do we use cookies and other types of tracking technology?

In order to provide you with a customised user experience, we use cookies and similar tracking technologies in the various web applications, e.g. on our website or JudoPass app.

Information about the tracking technologies we use and how you can accept or reject the use of tracking technologies can be found on the respective website or user interface.

11. Updates to this privacy policy

We are constantly working to improve our services with the aim of offering you the best possible user experience. This may involve changes to existing and future services. If these improvements require your notification or consent under applicable law, you will be informed or given the opportunity to give your consent. It is also important that you read this privacy policy before each use of our services, as the processing of your personal data may have changed compared to your last use of the respective service.

12. Our contact information

The **Deutscher Judo-Bund e.V.**, with its registered office at Otto-Fleck-Schneise 12, 60528 Frankfurt, Germany, is registered in the

Register of Associations at Frankfurt Local Court VR 11144.

If you have any questions about the processing of your personal data by us, you can contact our data protection team at the following e-mail address: dj_b@j_udobund.de. If you would like to contact our data protection officer, please state this in the subject line and we will forward your enquiry. We have an external data protection officer. You can also contact this data protection officer directly using the following contact details:

Dr Bechtold Datenschutz & Compliance GmbH

Grünhutstr. 6, 76187 Karlsruhe

Phone: +49 (721) 38134352

E-mail: dittrich@bechtold-datenschutz.de

We act in accordance with German data protection laws.